

Turf Guard Warranty Terms and Conditions

X Series Pristine 70 and Zën SSX Window Film

LIMITED WARRANTY

Subject to all terms and conditions herein, Edge Film Technologies ("Edge") warrants that its Edge Window Film products (as listed herein) will reduce the risk of artificial turf burn. Edge will cover any damage to artificial turf due to the reflectance of the glass for a period of five (5) years from the date of installation, provided that the film is properly sold and installed in accordance with the requirements set forth by authorized Edge dealers. The maximum reimbursement for any damage to artificial turf shall not exceed \$1,000 per project. This warranty covers only one claim for turf burn damage per project; subsequent claims for turf burn damage will not be covered.

WARRANTY DISCLAIMER

This warranty is valid only for the original customer who purchased the Edge Window Film. It is non-transferable and constitutes the sole and exclusive warranty provided by Edge. No warranties of fitness for a particular purpose or merchantability apply to the Edge Window Films listed herein. This limited warranty supersedes all other warranties, expressed or implied, and is void if the product has been subjected to abuse, improper installation, or improper care.

This warranty may confer specific legal rights, which vary from state to state. The original period of this warranty will not be extended under any circumstances. In no event shall Edge be liable for any loss or damage, whether direct, incidental, or consequential, except as expressly provided herein. The total liability of Edge, whether arising from breach of contract, warranty, negligence, product liability, or violation of any statute or regulation, is strictly limited to the purchase price of the products sold under this warranty as stated on the original invoice. Edge reserves the right to remove all window film and reimburse the customer for the original film invoice amount in the event of failure.

This warranty must be registered with Edge Film Technologies within thirty (30) days of the installation completion date. Edge recommends that customers retain a copy of the Certificate of Registration along with a copy of the original installation invoice from the authorized Edge dealer.

Definition of Artificial Turf Damage: For the purposes of this warranty, "artificial turf damage due to the reflectance of the glass" includes any physical deterioration or degradation of artificial turf that results from the excessive heat or sunlight reflected off the glass where Edge Window Film has been applied. This includes, but is not limited to:

- 1. Melting or Distortion:** Evidence of melting, warping, or distortion of the turf fibers or backing, indicating damage caused by excessive heat from reflected sunlight.
- 2. Discoloration:** Noticeable discoloration of artificial turf, such as fading, yellowing, or bleaching, that can be directly linked to heat exposure from the reflectance of the glass.
- 3. Brittleness or Fragility:** Increased brittleness or fragility of the turf material that leads to tearing or fraying, caused by prolonged exposure to elevated temperatures due to reflected sunlight.
- 4. Reduced Performance:** A significant decrease in the performance or lifespan of the artificial turf in areas directly adjacent to glass surfaces with Edge Window Film installed, compared to similar turf areas not exposed to reflective damage.
- 5. Failure to Maintain:** Inability of the artificial turf to maintain its intended appearance and functional properties, with documented evidence linking this failure to excessive heat or light exposure resulting from glass reflectance.

Claim Process and Evidence Requirements: To file a claim under this warranty, the customer must provide the following evidence:

- 1. Photographs:** Clear photographs of the damaged artificial turf showing the extent and nature of the damage.
- 2. Replacement Quote:** A written quote for the repair or replacement of the damaged turf from a qualified contractor or supplier.

Inspection Clause: Edge reserves the right to inspect the claimed damage prior to approving any warranty claim. The customer must allow Edge or its authorized representatives access to the property to conduct an inspection of the artificial turf. Claims may be denied if access for inspection is not granted.

